Digital school examination from home

When preparing to sit a digital school examination from home, you need to check that everything is in working order before the time scheduled for the examination. Because of the infection risk, computers will not be available on loan from NLA. If you have problems with your computer you can contact support@nla.no, and the IT department will try to help you.

System requirements for computers

This year, examinations will be conducted without an SEB browser (safe browser). As a result, you can use both Chromebook and iPad, as well as a standard PC or Mac. There is no need to download anything prior to the examination.

Internet

Before the time scheduled for the examination you must check that you have a functioning internet connection. If you have no internet connection at home, you can use your mobile phone to set up a Wi-Fi point to use as a connection. (Contact the IT department for further information.)

Run a demo examination

Log on to nla.inspera.no to run a demo examination. During the demo examination you can also upload a file to see how this works. You do not need to download the SEB browser before the demo test.

During the examination

If you run into technical problems during the examination, the IT department will try to help you. It is important that you contact support@nla.no to explain the problem. You can also call them on **55 53 69 99**.

Oral examination in Zoom

System requirements for computers

The examination can be taken on a regular PC, Mac, Chromebook or iPad, but you will need a functioning webcam and microphone.

Internet

If you have access to a cable network we recommend you to use this. If this is not possible, you must sit as close to the wireless router as possible. You should have a minimum speed of 1.5 Mbps; you can check your speed at https://www.speedtest.net/. If you have no internet connection at home, you can use your mobile phone to set up a Wi-Fi point to use as a connection. (Contact the IT department for further information.)

Software

Download the Zoom client and install it. You can find it here:
https://zoom.us/client/latest/ZoomInstaller.exe

Test the Zoom setup

When Zoom is installed, you can test it to see if it functions properly. You can do that here:
nla.zoom.us/test. When you enter the test meeting, follow the guidance provided to set up the audio on your computer.

In the autumn semester of 2020, NLA will also have a special hotline for technical assistance. The number will usually be available between 8.00 and 15.00 (8 a.m. and 3 p.m.).

Telephone number 1: 481 50 946

Telephone number 2: 55 53 69 99